

Kelvino Widagdo

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A multi-disciplinary product designer with over 13 years of experience adapting in different types, industries, and sizes of organizations and countries

(+62) 821-127-721-82 hello@kelvi.no

Check my portfolio at www.kelvi.no/case-studies LAST 3 WORKING EXPERIENCES

2021 - Present

Senior Design Manager

Grab

- Oversee the planning, execution, and delivery of Payment and Merchant design teams while providing guidance and mentorship to team members
- Align design efforts with business objectives, engineering feasibility, and user needs
- Lead all design team members, including content and research teams in Indonesia
 - Increased Monthly Transacting Users by 20%
 - Increased Top Up Completion Rate by 26%
 - Increased ID team engagement from almost non-existent to regular catch-ups

2019 - 2021

Senior Lead Product Designer

- Led the core, payment, liquidity, and lending team
- Strategized product design initiatives
- Redefined the design working process
- Nurtured the team members' developments

OVO

- Increased registration's rate by almost 3 times
- Improved checkout's conversion rate by 1% which impacted company's overall revenue
- Helped to cut 55% of marketing budget by employing new conversion method
- Raised team's efficiency (+ satisfaction) by around 12.5%

2018 - 2019

Lead UI/UX Designer

Pioneered a team of designers and researchers

- Started and led new business lines

Built the foundation of the design system

Aligned resources with the company's objectives

Increased add to cart rate by almost 2 times

Established an internship program

Featured app in AppStore

Dekoruma

www.kelvi.no

See more at

www.kelvi.no/resume/#experience



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SKILLS & KNOWLEDGE

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Major **Design**

- Design & Build Conversational AI by Reforge

& Product — Product Leadership by Reforge

Product Strategy by Reforge

User Insights for Product Decisions by Reforge

- Gamification by Wharton School

- Human-Centered Design by UC San Diego

- Graphic Communication by Loughborough University

- Interactive Design (Multimedia) by NAFA

Minor Technology

- CS50's Computer Science by Harvard University

Data & — Predictive Analytics Nanodegree by Udacity

Business — Business Analytics Nanodgree by Udacity

Psychology — Social Psychology by Wesleyan University

The Science of Everyday Thinking by The University

of Queensland

Marketing — Digital Marketing Nanodegree by Udacity

 $-\,\,$ Introduction to Marketing by Wharton School

Mentoring — Train the Trainers by Google Developer Experts

See more at

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SPEAKING & MENTORING

Mentor − UI/UX Design Program by Purwadhika School

Google Bootcamp by Google Developers Launchpad
 1000 Startup Digital by Ministry of Communications

Speaker — Glints Expert Class: Product Design Series

— Binar Insight: Dark Pattern

www.kelvi.no See more at

www.kelvi.no/resume/#mentoring